



A PART OF COMPLETE ENVIRONMENTAL SERVICES LTD

QUALITY POLICY STATEMENT

It is the policy of Complete Drain Clearance Limited to supply services of a consistent and acceptable quality to its clients and to ensure compliance with all applicable codes, standards and regulatory requirements.

The objectives of the Company are to provide its clients with competent personnel, maintained plant and safe working systems. Objectives are set, reviewed and revised to enable continuous improvement in the effectiveness and efficiency of the company.

This Safety Management System describes the Management System (Safety, Quality and Environment) employed by the Company. The system will be reviewed at defined intervals to enable improvements to be made.

This policy and the quality arrangements within this manual have been designed in accordance with ISO9000:2008.

The Managing Director is the designated Management Representative and is responsible for the identification of problems and the initiation of corrective actions and improvements to the system.

The achievement of consistent quality calls for a systematic and disciplined approach by all employees in activities associated with the advertisers requirements. All personnel have been made aware of this quality policy.

The management and staff of Complete Drain Clearance Ltd. are fully committed to the principles of this Quality Policy and to the practices described in the manual.

Signed:

A handwritten signature in black ink, appearing to read "R.A. Davies".

Title: Managing Director

Reviewed: 15th December 2009 (next review due Dec 2010)

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ALL HIRES CARRIED OUT UNDER
C.P.A. / R.P.A. CONDITIONS

